

Saint-Gobain Life Sciences

QUALITY POLICY

Saint-Gobain Life Sciences (SGLS) firmly believes in acting responsibly towards our customers, our employees, and society at large. We consider quality a core value in providing safe, effective, and innovative products and services. Our quality culture drives quality by design, continuous improvement and supports innovation. This Quality Policy applies to all products, quality systems, and compliance-related business processes of the SGLS business.

Compliance and Quality Standards

SGLS complies with local regulatory requirements applicable to the marketing region and market segment of its products. To support the growth of our business in a globalized world, we are committed to following the guiding principles for quality developed by ISO. ISO standards are recognized globally as efficient and consistent ways to ensure product quality, innovation, and continuous improvement. SGLS corporate policies and procedures are developed on the basis of regulation and ISO principles, employing a risk and science-based approach. A Quality Management System (QMS) is in place and is integrated with our SGLS Operations Management System (OMS). The OMS employs the cascading of a Single Agenda Plan from Top Management down through the organization to enable the implementation and review of our quality objectives and business objectives. Configuration (Change) Management, Quality Risk Management, Knowledge Management, and a Data Integrity Policy are employed as enablers to our QMS. Our QMS also addresses supply chain integrity and product lifecycle management, which are described in well-defined cross-functional business processes.

Awareness and Responsibility

All SGLS employees must understand and follow policies and procedures in order to ensure product quality and to meet the quality expectations of our customers. All employees are responsible for quality through their day to day activities.

Management is responsible for supporting employees in living our quality culture and compliance by providing appropriate training, resources, business processes, and systems. Management is accountable for adherence to corporate and local policies and procedures. In addition, the management of any legal entity is legally accountable to ensure compliance with local regulations.

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